Privacy Center

Your privacy isn’t just a promise, it’s our responsibility.

WATCH VIDEO

At Airtel, we know your privacy matters!

We prioritise personal data protection to enhance your experience and keep you informed of such promotional schemes that we consider may be of interest to you and/or may benefit you.

The Airtel Privacy Centre provides information on how we manage your personal data and offers you the tools to control your privacy preferences. We are in compliance with all privacy regulations to keep your data secure.

Here’s what we promise

Transparency

We clearly explain how we use your personal data. No hidden terms, no surprises.

Security

We protect your personal data with advanced security.

Control

We offer features where you can view and modify your data.

Compliance

We strictly adhere to privacy regulations and security practices to protect your personal data.

How Airtel Uses and Protects Your Personal Data

At Airtel, we are committed to protecting your personal data – the information that helps us identify you – while delivering seamless and personalised digital experiences.

Explore the sections below to understand how we handle your personal data.

Information we collect >

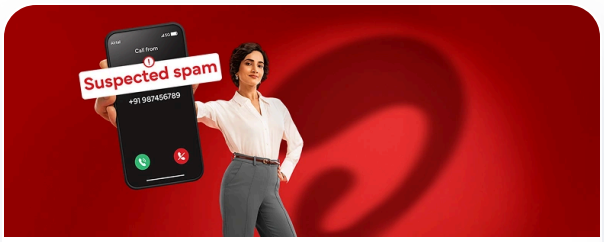
Information we use >

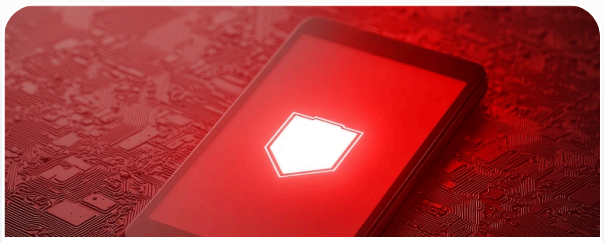
Third-Party Services & Data Sharing >

How we secure your data >

Your Privacy Choices >

Discover everyday privacy protections!





Airtel SPAM

Identify spam callers with our Spam Identification feature & block them easily.

Do Not Disturb (DND)

Get rid of unwanted calls with our DND feature. Just register and stay undisturbed.

Built in security

Stay protected with our robust security that keeps your information safe from threats.

Learn more about privacy

Your Privacy, Our Commitment

Our policy ensures you know how we collect, use and protect your data.

Read Our Privacy Policy

24X7 Online Help

Get instant answers to your queries with articles and FAQs.

Get Help

Quick Access

- Airtel Black Bill Payment
- Prepaid Recharge
- Postpaid Bill Payment
- DTH Recharges

Help At Hand

- Find a store
- Check Coverage
- Ownership Transfer
- Manage Your account

About Airtel

- Brand
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- Airtel Alumni

New Connections

- Buy DTH New Connection
- Buy Prepaid New Connection
- Buy Postpaid New Connection
- Buy Fiber New Connection

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